



U C L U E L E T C A M P G R O U N D

Policies and Code of Conduct Covid-19 & Campground Etiquette

for guests

MAY 1, 2021
UCLUELET CAMPGROUND
260 SEAPLANE BASE UCLUELET, BC



INTRODUCTION

This document provides interim guidance for preventing the transmission of COVID-19 to Ucluelet Campground users.

Please read this document in its entirety.

To limit the spread of COVID-19, the Provincial Health Officer has issued Orders that impact the tourism and hospitality industry. These Orders outline conditions and provide specific direction regarding the services provided at Ucluelet Campground.

This document will outline new measures put into place across all departments and will be revised as needed based on provincial and district direction.

This document is fluid and will be updated as we progress in our reopening.

GENERAL INFORMATION

If you, or anyone in your group, are experiencing any COVID-19 symptoms (cough, shortness of breath or difficulty breathing, fever, chills, muscle pain, sore throat and or new loss of taste or smell), do not come to the campground.

You cannot quarantine at the campground. We are asking that campers contact the office and leave to go home if they are experiencing symptoms.

At all times you must maintain a physical distance of 2 metres from others including guests, employees, and pets. (Pets most also maintain physical distance from each other).

COVID-19 is spread through large liquid droplets when a person infected with COVID-19 coughs or sneezes. The virus in these droplets can enter through the eyes, nose, or mouth of another person if they are in close contact with the person who coughed or sneezed.

COVID-19 is not transmitted through particles in the air and is not something that can enter the body through the skin.

The symptoms of COVID-19 are similar to other respiratory illnesses, including the flu and the common cold. These symptoms include cough, sneezing, fever, sore throat, and difficulty breathing. People infected with COVID-19 may experience little or no symptoms, with illness ranging from mild to severe.

People who are contacts of a confirmed COVID-19 case, meaning they have been or could have been exposed to the virus, but do not have symptoms, are required to self-isolate.



Self-isolation means staying home and avoiding situations where you could encounter others.

You must stay at home and self quarantine for 14 days if you are sick to avoid spreading illness to others.

Practice diligent hand hygiene at all times by using hand sanitizer or washing with soap and water for at least 20 seconds.

Practice cough etiquette by coughing into your elbow or covering your mouth and nose with a disposable tissue when you sneeze. Immediately dispose of used tissues and wash your hands.

Do not touch your eyes, nose, or mouth with unwashed hands. Do not share food, drinks, utensils, cigarettes, vaping devices, tobacco or cannabis devices.

CURRENT CLOSURES ON SITE & GUEST INFO

Based on our property layout and current measures we have in place

Projected opening date is May 26, 2021.

We are following specific instructions from WorkSafe BC regarding our reopening date, capacity allowance and washroom facilities.

New Washroom Building Completion Projected : Monday, July 5th, 2021, assessment on-going.

Please note : Portable toilets and outdoor sink stations will be available throughout June, but we are unable to offer showering facilities at this time. We are truly sorry for any inconvenience this may cause.

All guests on site must be registered. The person responsible for the group must sign and agree to the rules and liability waiver prior to entering the campground. No exceptions.

Additional signage regarding social distancing etc. are posted throughout the property in multiple key locations to maximise visibility for guests on site.

Security sweeps will be increased throughout both day and night.

All reservations must have card details stored online and provide identification if requested.

Keeping in mind we cannot police all guests; we must do our best to remain kind and supportive if we do need to remind guests of appropriate conduct during this time.

Limited free Wi-Fi is located near to the campground entrance. Please respect social distancing.



CHECK-INS & CHECK-OUTS

Office hours (subject to change):

- May 26 to June 30 – 9AM to 4PM Monday to Sunday
- July 1 to September 15 – 9AM to 8PM Monday to Sunday
- September 16 to September 30 – 9AM to 4PM Monday to Sunday

No early check-ins, 2pm is the earliest you can occupy your site.

All campsites that are checking out must be vacated by 11am. No exceptions.

Absolutely no early check-ins or late check-outs permitted to ensure proper sanitation protocols.

If you need to move because you have two reservations in a different site, you can vacate your first site any time between 10 a.m. and noon. Noon is the latest you can occupy the site, no exceptions.

GUEST COVID-19 CODE OF CONDUCT

You and your party agree to obey this Code of Conduct while at Ucluelet Campground.

GROUPS: 6 Guests Maximum per site. Additionally, each group/bubble must maintain 2 metres social distancing from other household groups.

No gatherings of more than six people in a campsite are allowed at any time.

SOCIAL DISTANCING: You and your party must always maintain 2 metres of separation from anyone else on site.

VISITORS: No visitors are allowed onsite, all parties must be registered, sign and agree to the campground rules and liability waiver, each group in a campsite must be from one household unit.

SUPPLIES : Please bring supplies to sanitize handles/nozzles/surfaces. We will be spraying picnic tables and excessively cleaning surfaces as well as providing hand sanitizers throughout the campground. But we are encouraging guest to use and bring their own as an extra precaution. Please do NOT flush any sanitizing wipes.



HAND WASHING: Wash your hands for at least 20 seconds with hand sanitizer or water and soap every time you enter and exit your unit.

BE KIND AND SUPPORTIVE: Be kind and supportive, remember we are all in this together!

PARENTAL SUPERVISION OF CHILDREN: Parents must ensure that their children always maintain 2 metres of separation from other children/people/pets from other parties during your stay.

OWNER SUPERVISION OF PETS: Owners must ensure that their pet(s) always maintain 2 metres of separation from other children/people/pets from other parties during your stay.

GROCERIES & TAKE OUT: All guest must abide by the request of our community to stay home and self isolate, all guest wishing to order take out or groceries are advised to use www.ukeeeats.com

Grocery orders can also be placed through Ucluelet Co-op by email at delivery@uclueletcoop.com

Pay over the phone or online and have their deliveries dropped at your site, collection must be done at a safe distance.

GARBAGES & RECYCLING: All guest is responsible for the dropping their garbage and recycling into the appropriate location.

Irregularities

If you come across someone not maintaining the 2 metres social distancing requirement, please remember that they may be in one Household group.

If someone infringes on your 2 metres distance, kindly remind them of the 2 metres rule.

Please de-escalate any confrontational situations and if needed report the situation to the office via email or phone.

SAFETY MEASURES FOR EMPLOYEES

Current practices remain in place with several additional measures specific to each role added.

Please see each specific role's description (to follow) for detailed information on all tasks involved.

General guidelines that pertain to all staff are as follows:

- Reusable, washable face mask must be worn when applicable.
- Regular hands washing.
- Safety glasses are available and optional.



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- Disinfect all surfaces at the start of every shift, throughout and at the end of the day including doors and handles.
- All staff are responsible for washing their reusable facemask, if your mask is damaged or lost you may sign out another one.
- Employees must keep 2 metres away from other employees and guests.



Campground Etiquette

Nobody likes a bad neighbour, and in a campground, your neighbours are a little closer than normal. Be a good camper by following these camping etiquette guidelines.

Familiarize yourself with the campground rules and Covid19 protocols.

The campground rules are posted online and by the campground entrance for your convenience, find them, read them, and follow them. Rules include 10:30 pm quiet time, pets must be always on leashes and never left unattended. Cautious driving Maximum 5 kmph.

LEAVE SPACE

Your allocated campsite has a standard space to park your unit and one additional car, all other vehicles must be parked by the office or on the main street, DO NOT move your fire pit or picnic table at any time. Always be respectful of your neighbours, meaning do not block their personal camping space, maintain social distance, and behave in an orderly fashion. A lot of this just comes down to being aware of your surroundings and leaving room for others to feel comfortable.

POLITE PETS

We are not sure why, but not everyone is a dog person. Be polite with your pets by keeping them on leashes, minimize barking, and always clean up after them. Wildlife encounters are common in the area therefore Pets Must not be left unattended at anytime.

DON'T CUT CORNERS

Campsites are the guest rented space for the duration of their stay, for that reason, take the couple extra seconds to walk around campsites instead of through them. While you might think it's no problem to cut corners, you could be intruding on someone's personal space, Social distancing protocols are in place.

KEEP IT CLEAN

“A Bare campsite is a Bear safe Campsite”.

It is common camping courtesy to clean your site daily and pick up any garbage or leftovers before you pull out of the park, DO NOT leave waste in Fire pits, this will attract wildlife. When you are not at your site, anything with scent must be locked away, including but not limited to beer cans, food containers, dog bowls and BBQ's, dispose of garbage and recycling correctly. Together we will keep our park clean and safe for everyone to enjoy.



LEAVE NO TRACE

This is more than keeping your site tidy. DO NOT rearrange your campsite, please move everything back before you leave. If you hung string between trees, remove this as well. There should be no trace that you stayed when you pull out of the park, please ensure your fire is out and cold.

PUT FOOD AWAY

“Wildlife Attractants”

Do not leave any animal attractants (anything with a scent) unattended on your site/ in your tent when you leave or go to bed. Store everything in your vehicle or bear safety shed.

Wildlife attractants include, but aren't limited to: food, garbage, coolers, EMPTY COOLERS, BBQ's, bins, dirty stoves, dirty dishes, cans, empty cans or bottles, soap, and toiletries.

Dirty campsites will be cleaned immediately by our staff and will result in a \$25 cleaning fee that will be charged to the credit card on file.

If it happens again, you will be evicted without a refund.

RESPECT THE FACILITIES

Respect the facilities, and others using them. For example, avoid using the communal bathroom sink to wash your dishes while others might be trying to use the same sink to wash their hands. Clean dishes at the designated dish wash stations and place all garbage / recycling into the correct bins provided within the recycling shed.

KEEP NOISE DOWN

That includes generators, music, socialization—keep everyone and everything at a noise level that is comfortable for your neighbours. Quiet time 10:30pm-7am, excessive noise or loud music will not be tolerated.

GENERATOR USE

Generator use is only permitted between the hours of 9 a.m. - 10:30 a.m. and 5 p.m. - 7 p.m. daily, to provide campers with a quiet and enjoyable experience. NO Exceptions.

RESPECT WILDLIFE

Camping means some of your neighbours might walk on four legs or sleep in trees, Ucluelet is home to lots of wildlife, including Wolves, cougars, and bears. Respect the wildlife of the area! Make sure the campground is a safe place for all beings that stay there.



U C L U E L E T C A M P G R O U N D

FIRE HAZARDS

“Fire Pits must not be moved.”

Safety precautions are a big one! Make sure your fire is out before calling it a night. In the correct circumstance, a smoldering fire can quickly become a large flame while everyone is asleep.

Fire Size - fires must be contained within the firepit provided. It is illegal to have a fire outside of a designated location.

Do not burn garbage or collect deadfall from the surrounding forest for burning.

Times - Campfires are not permitted during quiet hours (10:30 p.m. to 7 a.m.). Fires must always be attended.

LEAVE THE TREES

Related to campfires—DO NOT harm any trees if you need firewood, this is available to purchase from the campground office, do not chop any trees including deadfall to light your fire, this plays an important role within nature and our surrounding environment. Also, do not bring firewood from home.

Different types of wood bring in different pests, and it is important to preserve the local wildlife.

WE ARE AN OCEAN FRIENDLY BUSINESS!

RECYCLING OPTIONS AND OUR CIRCULAR ECONOMY

As an Ocean friendly Business in partnership with Surfrider Pacific Rim, we strive to do everything possible to protect our Oceans and the surrounding environment for many future generations to enjoy, all our staff are trained to meet specific criteria and to be an ambassador for the future of our environment. We ask you! Our guest to do your part whilst on vacation here.

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- Throughout the park and our community, we have specific ashtrays to collect and recycle Cigarette butts for the (Hold on to you butt campaign)
 - We ask guest to bring their own reusable cutlery, food containers, water bottle and wax food wraps, reusable bags, reusable mugs and reusable straws to comply with single use bylaws in force locally.
 - Returnable beer and pop cans: we ask all guest to deposit all returnable receptacles into the allocated bins provided, this not only supports the environment, but all deposits are donated to the local “Food Bank on the Edge.”
 - Paper /cardboard, Plastic and glass recycling is provided in the recycling shed for your convenience,
 - Rope is recyclable, including (from firewood bundles, is highly toxic and should not be burnt) please place in the bin provided.
 - All our paper towels and bins in the washrooms are compostable and **MUST NOT BE CONTAMINATED WITH FOOD** or other waste.

Circular economy: many guests depart leaving tents, tarps, camp chairs, fire grills and many more items, in our recycling shed these can be reused for your convenience and left in a designated place like a “free store” for others to use, this reduces the level of items becoming single use and being deposited into landfill.

We accept no responsibility for items left to be reused for your convenience.

The Ucluelet Campground would like to thank you for keeping our lands and waters clean and a very special thank you to our Maintenance Manager, *Damien Kenyon*, for his hard work and initiative in becoming a certified Ocean Friendly Business.

BE FRIENDLY, HAVE FUN AND ENJOY YOUR STAY